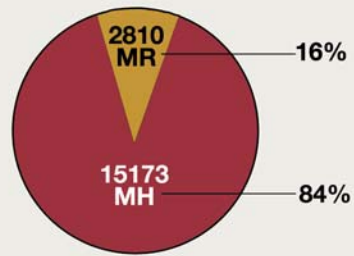


Mental Retardation Accomplishments (continued)

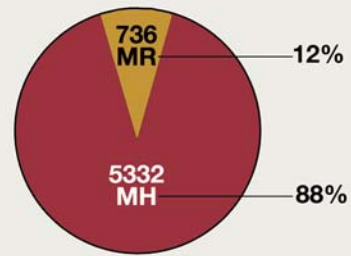
- As a recipient of a County Commissioners Association Self-Determination Grant, provided various educational and training opportunities for Lackawanna-Susquehanna-Wayne stakeholders, including an innovative performing arts group which has toured internationally and was designed to facilitate adult artists with disabilities to explore and expand their creativity.

2004-2005 Highlights

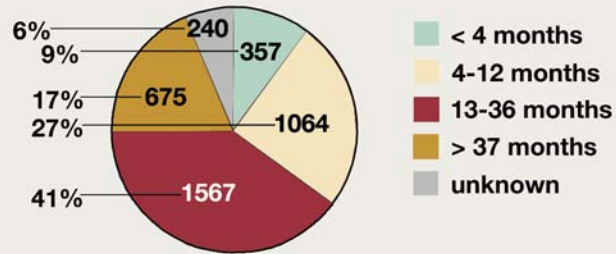
Number of Persons Receiving Services



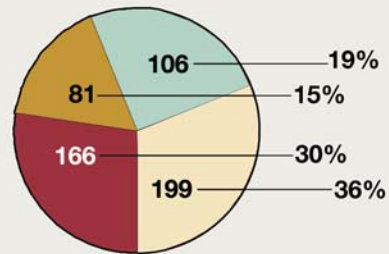
Number of Admissions



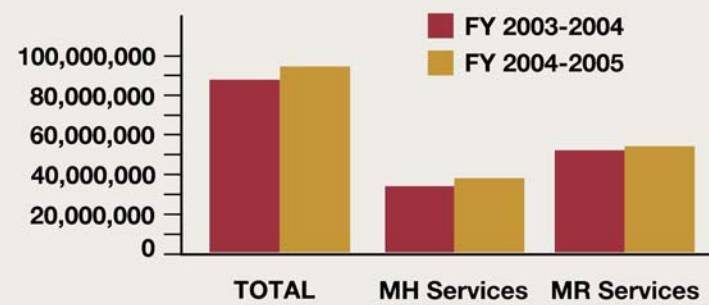
Number of Persons Discharged from MH



Number of Persons Discharged from MR

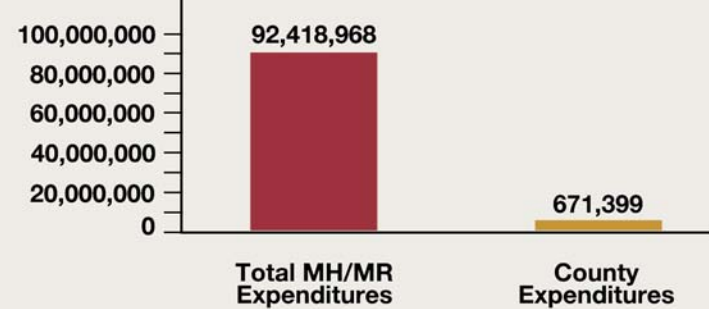


Expenditures for Service



Expenditures for service in the Joinder rose from \$88,571,743 in fiscal year 2003-2004 to \$92,418,968 in fiscal year 2004-2005, a 4.3% increase, of which \$37,079,229 (40.1%) went for MH Services, and \$55,339,739 (59.9%) was expended for MR Services.

MH/MR vs County Expenses



The Lackawanna-Susquehanna-Wayne Counties
Mental Health / Mental Retardation Program
135 Jefferson Avenue, 3rd Floor
Scranton, PA 18503

Copies of the full
Administrator's Annual
Report
are available at the
County Administrator's Office

MH/MR Presents John J. Baldi Award



From left to right: Susan Adamec, Lackawanna/Susquehanna MH/MR Advisory Board Secretary, William Grochowski, L/S MH/MR Advisory Board Chairperson, Mr. James Scott - John J. Baldi Annual Award Recipient, Lackawanna County Commissioner A. J. Munchak, Mrs. Marie Scott - John J. Baldi Annual Award Recipient, Susquehanna County Commissioner Mary Ann Warren, Mr. Michael Baldi, Mr. William Burke - L/S Mental Retardation Chairperson, Mr. Stephen Arnone, Lackawanna/Susquehanna MH/MR Program Administrator, Mr. Martin McGurran, L/S MH/MR Vice Chairperson, Mrs. Diane Baldi

2004 - 2005



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MAKING A DIFFERENCE

Annual Report of the Lackawanna-Susquehanna-Wayne Counties
Mental Health / Mental Retardation Program



Message from the Chairman of the Board and Administrator

It is with great deal of pride and passion that we present our Annual Report, "Making a Difference," which includes highlights from our 24th Annual Administrators Report. It reflects the major accomplishments that we as a cohesive and responsive social service community have achieved.

The most notable of these is the continuation of a high quality and volume of service to our constituents in times of trying economic challenges.

We must continue to stay

focused on the major system changes and challenges that are presented to us and draw upon our collective strength and resolve as we face another daunting year.

As always, we will continue our close collaborative process which will provide us with an improved service delivery system positioned to meet

the ever changing needs of the mentally disabled persons we are here to serve.

We trust you will support us in this important endeavor.



MH/MR Presents John J. Baldi Award



From left to right: Susan Adamec, Lackawanna/Susquehanna MH/MR Advisory Board Secretary, William Grochowski, L/S MH/MR Advisory Board Chairperson, Mr. James Scott - John J. Baldi Annual Award Recipient, Lackawanna County Commissioner A. J. Munchak, Mrs. Marie Scott - John J. Baldi Annual Award Recipient, Susquehanna County Commissioner Mary Ann Warren, Mr. Michael Baldi, Mr. William Burke - L/S Mental Retardation Chairperson, Mr. Stephen Arnone, Lackawanna/Susquehanna MH/MR Program Administrator, Mr. Martin McGurrian, L/S MH/MR Vice Chairperson, Mrs. Diane Baldi

Our Accomplishments



William Grochowski
Board Chairman



Stephen Arnone
Administrator

Each year, Administrative Office staff are requested to list the major accomplishments of the Program for the preceding year that have forwarded the goals and objectives within our Annual Program Plan and Budget request, which is submitted to the Commonwealth of Pennsylvania.

Some of this year's accomplishments are as follows:

- Continued collaborative efforts with Luzerne-Wyoming MH/MR Program and Drug and Alcohol Program Single County Authorities from Luzerne- Wyoming Counties and Lackawanna-Susquehanna Counties that included joint meetings regarding the Program's Managed Behavioral Health Care Plan Initiative.
- Continued the Lackawanna-Susquehanna-Wayne Counties Mental Health/Mental Retardation Program's effort to fully implement the Commonwealth of Pennsylvania' Transformation Project Initiative throughout the three (3) County Program area.
- Continued contractual agreement with a Managed Behavioral Health Care consultant to operationalize a systems improvement initiative targeted at improving MIS capabilities within our four county collaborative initiative.
- Continued a Human Resource Development Initiative, in partnership with the area Provider's Council, in an effort to enhance recruitment and retention of qualified workers.

Mental Health Accomplishments

- Continued to monitor all children and adolescent community psychiatric inpatient hospitalizations and residential treatment facility placements through the Administrator's Office, in an effort to ensure that the least restrictive level of care is utilized based on medical necessity criteria.
- Continued administrative responsibility for the Susquehanna County Drug and Alcohol Program related to the day-to-day management of the County Office, and the review and enhancement of services and supports for persons with addictive diseases.
- Participated in numerous conferences/trainings related to children's mental health issues and cross-systems collaboration.

- Operationalized the Disaster Mental Health Response Team within the Joinder and participated in several trainings and ongoing meetings related to disaster response from a local, regional, state, and national perspective.
- Inpatient Hospitalization Consumer/Family Satisfaction Team Project was facilitated by the Advocacy Alliance, in collaboration with the Lackawanna-Susquehanna-Wayne Counties Mental Health/Mental Retardation Program, to solicit the needs of children, families and community agencies as they pertain to care provided to children and adolescents within acute care psychiatric inpatient facilities.
- Coordinated a seven (7) County Peer Specialist Initiative Grant that was awarded by the Office of Mental Health and Substance Abuse Services in April 2005, for implementation during 2006.
- Through the Quality Council, began collecting baseline data on individuals residing at Clarks Summit State Hospital to measure objectives:
 - To decrease the number of individuals who have been in the hospital longer than two (2) years;
 - To increase the number of individuals who are diverted from admission to a State Hospital, and
 - To decrease the percentage of children and adolescents who are readmitted to a Community Inpatient Hospital within thirty (30) days of discharge.

Mental Retardation Accomplishments

- Continued to incorporate the Office of Mental Retardation's Management Information System (HCSIS) into services and supports.
- Through the Infant Family Toddler Waiver Program, Early Intervention Services continue to expand, serving over 550 children.
- The Consolidated and Person Family Directed Waiver Programs served 650 people residing in the Lackawanna-Susquehanna-Wayne Counties Mental Health/Mental Retardation Program area.
- Continued to develop the local Quality Management Plan and Council. Quality Management outcomes were embedded into services and supports.
 - Through a Quality Council initiative, increased the number of individuals who carry identification on a regular basis from 36.6% to 64.1% among those residing in a community residential setting.
 - Provided training for direct service providers on communication systems, aimed at structuring and advancing the number of individuals who have formal communication systems, among individuals who do not communicate verbally.
 - A nutrition and healthy lifestyle objective was initiated. It included providing education on portion control, exercise, and healthy cooking to individuals and direct care staff.
- Initiated an Agency with Choice Intermediary Service Organization serving consumers and families in Lackawanna and Susquehanna Counties.

Continued on back ►

