

Independent Monitoring for Quality Lackawanna/Susquehanna AE Summary 2021

Independent Monitoring for Quality



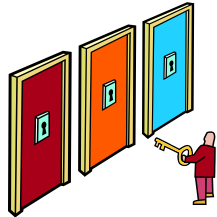
Making Everyday Lives a Reality

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of

improving peoples' quality of life.

- This information presents some of the findings from the 2020-21 report. For a full report please contact your administrative entity/county or go to the Office of Developmental Programs website at MyODP.org.

Choice:



Community:



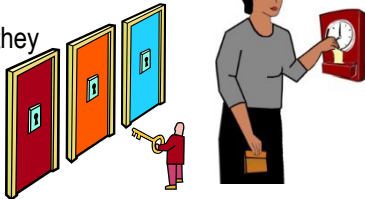
41% vote



64% go out for fun



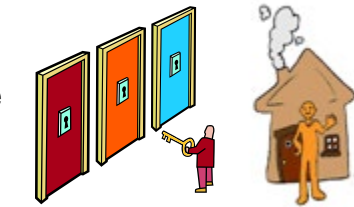
94% choose what they do during the day



19% go to worship weekly



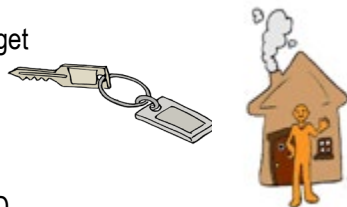
74% choose where they live



21% go to the mall weekly to shop



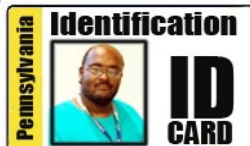
56% have a key to get into the house



21% go to a restaurant weekly



71% always carry ID



Happy*:



It is often found that people report being happy with whatever they have.

Relationships:



94% are happy, not sad, with their lives



83% talk to family when they want



93% are happy with their work



80% can see friends when they want



*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.

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